

Struggling To Pay Your Utility Bill? Help Is Available.

Department of Public Utilities, in collaboration with Promise, is providing flexible, affordable, and convenient PromisePay payment plans to help customers with their past due balances.





CONVENIENT

Step-by-step online experience that is simple and quick



AFFORDABLE

Payments that fit your budget



FLEXIBLE

Change payment amounts and dates when needed

To learn more about the program and signup, please visit:

toledo.promise-pay.com

Or call:

419-314-3402

Promise.